

ANNUAL REPORT 2021





**Bernadette
Siracky**

EXECUTIVE DIRECTOR

This past year was unprecedented – in every way. Face masks, sanitizer and social distancing became the norm as vaccines were approved for emergency use. Keeping our doors open during a global pandemic was our modus operandi and our dedicated staff ensured we operated safely for this to happen.

We shifted safety protocol as new information came to light and we opened our doors to new clients- many of whom were first time users of our service.

As the distribution HUB for our region we accepted a record-breaking amount of fresh, healthy product as Food Banks became the only outlet for Provincial egg, dairy and chicken producers as their regular distribution to restaurants was not available.

The new process became routine until one of the largest wildfire seasons in BC history occurred. Kamloops was unable to act as an emergency relocation HUB as all our extra community space was taken up offering cooling centers during our first ever heat dome event. We were committed to distributing product to our smaller communities as many were forced to evacuate. Donations halted for a time during the initial lockdown – but arrived in large quantities ever since. We had record breaking Rotary food drives and national donations. Our temporary storage solution literally burst at the seams and the addition of new warehouse space became a necessity.

We are excited to expand the refrigerated and freezer space in our current building which ensures we can keep up with the growth of our food recovery program – foodSHARE and to make the new building home to our non-perishable operation. The commitment and dedication of our Board, staff and volunteers was abundantly clear during this uncertain year and it has been an honor to stand beside them to do what we can to ensure everyone in our community has access to the basic need of food.

When I wrote my message for the 2020 AGM, it was with hope that 2021 would be a year where we returned to “normal”. As we have all discovered, in many ways 2021 was an even more complicated and complex year for the clients at the Food Bank. Not only were many still facing possible health challenges due to the virus and termination of government financial supports, summer 2021 brought wild fires to the area which resulted in evacuation to Kamloops of a number of vulnerable people. Some of the evacuees have since returned to their communities but others are still here while communities determine how to move forward.



Lisa Lake
PRESIDENT

The Food Bank staff and volunteers, led by an innovative Executive Director and management team, continued to provide services to clients five days/week and operate the award-winning Food Share program seven days/week. On top of this, the staff managed to move all the non - perishable food to off-site storage while preparing for the new warehouse currently under construction. As evacuees from fires came to Kamloops and surrounding communities, the Kamloops Food Bank were able to support the needs of individuals and communities as well. Clients would have no reason to even know that there were changes or challenges behind the scenes; service delivery was seamless.

Donors continued to step up and provide support as we looked for sources of funding for programs and the new warehouse. Our Christmas mail campaign and “Mother of All Raffles” were both very successful and a credit to the creative thinking of the management team as they looked for new ideas for fundraising.

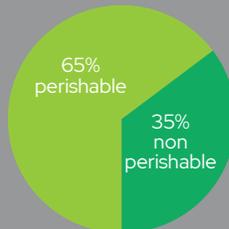
On behalf of the Board of Directors, I want to express my gratitude to the exceptional leadership at the Kamloops Food Bank. As a team, you continue to lead your staff , volunteers , and clients with patience, respect, and innovation. I am honoured to serve on this board.



2021 by the numbers



1,969,613
meals provided
\$134
client hamper value



1,686,989 lbs
perishable food
918,363 lbs
non-perishable food

4863 individuals

418
under the age of 5

849
ages 6-17

2948
ages 18-64

648
over the age of 65



PROVIDED TO
CHILDREN



VOLUNTEERED
YEARLY



DISTRIBUTED THROUGH
THE BABY BANK



COLLECTED FROM
ROTARY FOOD DRIVES

EVENTS

ROTARY FOOD DRIVES

The Rotary Food Drives take place twice a year, in the Spring and in the Fall. Rotarians canvas the entire city collecting yellow bags of donations. Rotarians gathered 116,000 pounds of non-perishable food in 2021. This is a retail value of over \$300,000.



B-100 BASICS FOR BABIES

Basics for Babies shifted from an in-person breakfast to a telethon style event hosted by B-100 and CFJC-Midday. The donations received at this event ensures the consistent availability of baby food, formula, diapers and hygiene products for children under the age of three.

BC SHARE

BC Share coupons are available at most grocery stores in Kamloops. Customers have the option of adding two dollars to their bill which assists the Kamloops Food Bank with the purchase of healthy product.



PROGRAMS



BABY BANK

Children under three years of age receive a monthly supply of diapers, formula, baby food and hygiene products. The availability of these items removes a large financial stressor for families and ensures that infants in our community have the nutritious food they require for healthy physical development.

SCHOOL SNACKS

We provide packages of school snacks to families with school age children on a weekly basis. School snacks include healthy lunchbox additions such as granola bars and fruit cups.



STARFISH BACKPACKS

This collaborative effort with SD73 provides food to children that have been identified as not having enough to eat for the weekend. 144 backpacks are filled each week with easy-to-prepare, nutritious items by volunteers at the food bank. Every Friday morning volunteers deliver these packs to 16 schools in our community.

CLIENT ACCESS

We are proud to offer our clients weekly access to healthy food.

Perishable

Available once per week, these hampers include items such as dairy, meat, produce, bread and pre-made deli meals.

Single, Couple, Family

Available once per month, these non-perishable hampers are prepared in various sizes to suit different household types and include pantry staples such as rice, noodles, soup, canned meat and canned vegetables.

High Protein, Pre/Post-Natal

Clients requiring a high protein diet as indicated by their physician receive high protein items or an increased opportunity to access perishable food items.

Transient

These hampers contain items that can be opened without a can opener and products which require minimal preparation.



foodSHARE



foodSHARE is one of the largest food recovery programs operated by a food bank in Western Canada. We now collect all close dated perishable product including dairy, meat, bread, produce and deli items from all major grocery stores in Kamloops.

In 2021 foodSHARE distributed nearly 2.4 million pounds of healthy food to 5000 individuals, 49 community agencies and 9 smaller food banks in our region. The retail value of this product is over 6.2 million dollars. Our clients access these essential nutritional items once each week.

The City of Kamloops is committed to the success of this program and recognizes the significant impact it has on reducing waste in our landfills in addition to preventing methane gas emissions.

We are a leader in food recovery and have welcomed food banks from across Canada to share our model, systems, and processes.

Our goal is to minimize waste and increase the redirection of healthy food to people instead of landfills. We are dedicated to supporting the waste reduction efforts of our City, Province and Country.

In 2021 we distributed

- 1,115,000 lbs - clients
- 442,000 lbs - agencies & schools
- 231,000 lbs - regional food banks
- 590,000 lbs - farmers for animal feed

For a total retail value of \$6,230,000

COMMUNITY FOOD DISTRIBUTION

AGENCIES

1. ASK Wellness (Bridgeway)
2. ASK Wellness (Crossroads)
3. ASK Wellness (Panorama)
4. ASK Wellness (Triple A)
5. Babies Headstart (ICS)
6. Boys and Girls Club
7. Centre for Seniors Information
8. Child Development
9. EFRY-Family Stepping Stones
10. Equality Project-Cache Creek
11. Family Tree
12. First Steps (ICS)
13. Good Food Centre (ICS)
14. Hopewell Clinic and Pregnancy Centre
15. Kamloops Native Housing
16. Kamloops Reach
17. King Street (IH)
18. Loop
19. Lii Michif Otipemisiwak Family
20. Lii Michif Otipemisiwak Youth
21. Maverick Manor
22. Meal Train
23. Merritt Friendship Centre
24. Mustard Seed
25. Pit Stop
26. River of Life
27. Street School (ICS)
28. Vision Quest
29. Youth Street Outreach (ICS)

SCHOOLS

1. AE Perry Elementary
2. Arthur Hatton Elementary
3. Arthur Stevenson Elementary
4. Beattie Elementary
5. Bert Edwards Elementary
6. Brocklehurst Middle School
7. Dallas Elementary
8. David Thompson Elementary
9. Four Directions Secondary
10. Kay Bingham Elementary
11. KSA
12. Marion Schilling Elementary
13. Norkam Secondary
14. Parkcrest Elementary
15. Pinantan Elementary
16. RL Clemitson Elementary
17. Savona Elementary
18. South Kamloops Secondary
19. Summit Elementary
20. Westsyde Secondary

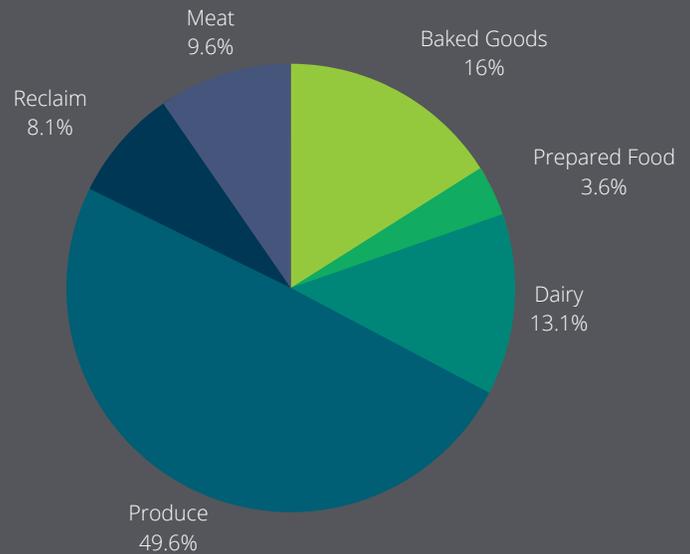
ASSOCIATE MEMBER FOOD BANKS

1. 100 Mile House
2. Ashcroft
3. Barriere
4. Chase
5. Clearwater
6. Lillooet
7. Logan Lake
8. Lytton
9. Merritt

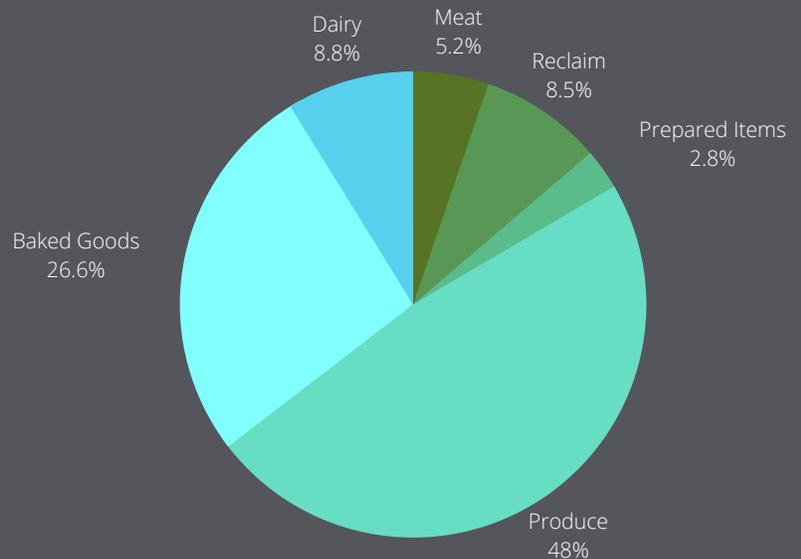
RETAIL SUPPORTERS

1. Cain's Independent Grocer
2. Costco
3. Little Caesar's N. Shore
4. Little Caesar's Sahali
5. London Drugs
6. Market Fresh
7. Nature's Fare
8. Safeway Fortune
9. Fresh Co.
10. Save-On Brock
11. Save-On Lansdowne
12. Save-On Sahali
13. Save-On Valleyview
14. Save-On Westsyde
15. Shoppers Drug Mart Valleyview
16. Shoppers Drug Mart N. Shore
17. Starbucks Valleyview
18. Superstore
19. Walmart
20. 7-Eleven Summit
21. 7-Eleven Brock
22. 7-Eleven Sahali

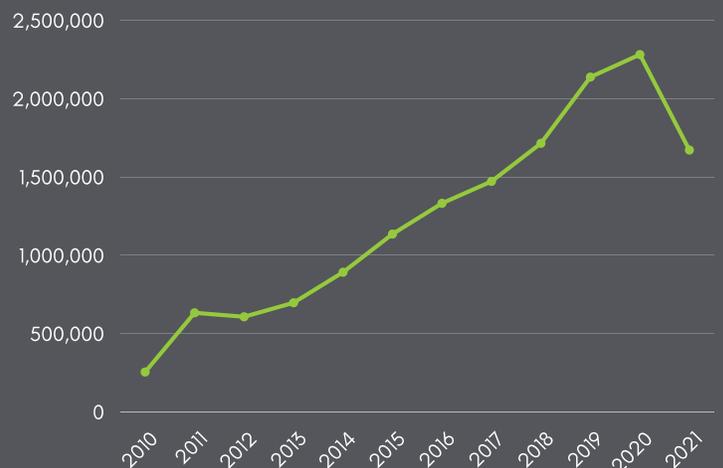
2021



Summary 2010-2021



Recovered Perishables (lbs)



WHY A NEW WAREHOUSE?



Recognized as Essential Service

Covid-19 demanded a significant shift in our operations as regional, provincial, and federal governments recognized us as an 'essential service' for the most vulnerable in the communities we serve.

We Shifted Fast

Changing health protocols meant we modified our space, retrained staff and clients and reduced our volunteer numbers. Fundraisers went online and most importantly, we were serving individuals who had never before needed the Food Bank.

Unparalleled Need and Support

As weeks turned to months, our challenges evolved. Each met with unparalleled support. The response was like none other.

The Challenge That Remains

Despite this support, we faced a continued challenge - storage! We had been operating with multiple off-site rented storage solutions.

Directing Resources Toward Sustainable Future

Simple economics prohibits long term rental of off-site warehouse space. We must be ready for what the future brings. Solving our storage issue is part of ensuring our sustainability.



Mission – *Sharing Food. Feeding Hope.* | **Vision** – *A hunger-free community.* | **Values** – *Respect. Integrity. Compassion.*



SERVICE DELIVERY

Goal: to continue strong leadership in food bank & food recovery operations

- ▶ Increase the number of distribution locations in Kamloops
- ▶ Build community awareness of KFB services and impact through a new visual brand and website
- ▶ Investigate opportunities to increase operational efficiencies
- ▶ Provide affordable housing for families to improve food security



FINANCIAL SUSTAINABILITY

Goal: to be financially self-sufficient & reduce need for grant funding

- ▶ Pursue strategic business opportunities that enable KFB to fulfill its mission
- ▶ Invest in capital projects to generate revenue
- ▶ Develop passive/residual income opportunities
- ▶ Create a formal corporate sponsorship program



ENVIRONMENTAL LEADERSHIP

Goal: to become a zero-waste operation

- ▶ Build food recovery capacity in BC through partnerships and consulting opportunities
- ▶ Pursue environmental tax credits, grants, and revenue opportunities related to food recovery
- ▶ Establish relationships with foundations, donors, and funders interested in environmental outcomes
- ▶ Ensure signature events and operational practices strive to minimize KFB's environmental footprint



CONNECTING COMMUNITY

Goal: to create meaningful opportunities for community engagement & celebrating the generosity of our community

- ▶ Re-imagine events, tours and volunteer opportunities to enhance community connection
- ▶ Create opportunities for youth to participate in KFB activities
- ▶ Provide new opportunities for businesses to give back in ways that align with their diverse corporate social responsibility goals
- ▶ Create a formal donor recognition program

TOP 10 ITEMS

- **Baby Food**
- **Beans**
- **Canned Fruit**
- **Canned Pasta**
- **Canned Vegetables**
- **Formula**
- **Peanut Butter**
- **Rice**
- **Soup**
- **Tuna**



Sharing **Food** Feeding **Hope**



Our **Vision**

We believe in a hunger-free community.



Our **Mission**

Sharing food. Feeding hope..



Our **Values**

Respect, integrity & compassion.



Sharing food. Feeding hope.